

Frequently Asked Questions

In February 2011, Florida's Turnpike Enterprise (FTE) launched all-electronic, no-cash tolling—a safer, more efficient, seamless method of collecting tolls from customers—on the Turnpike in Miami-Dade County.

FTE has always been a leader in the worldwide toll industry, and new technologies now allow the agency to collect tolls electronically from both SunPass and non-SunPass customers while providing a safe, cost effective and efficient transportation system for residents, businesses and visitors.

What is all-electronic, no-cash tolling?

All-electronic, no-cash tolling is a set of technologies that allow for the payment of tolls electronically, using special equipment located over the traffic lanes. Simply put, it refers to a toll road without cash tollbooths, where traffic flows unimpeded at ramp or highway speeds. Toll collection is done through a SunPass transponder or through TOLL-BY-PLATE—a system that captures images of license plates and bills customers. All-electronic toll collection provides added convenience for drivers who no longer have to slow down or stop to pay a toll.

Why has Florida's Turnpike Enterprise transitioned to all-electronic toll collection?

Since SunPass was launched in 1999, the Turnpike's goal has been to eliminate cash toll collection on its roads because electronic tolling is the safest, most convenient and most efficient way to pay tolls. Today, 81 percent of all toll transactions on the entire Turnpike System of roads are done with SunPass, and the numbers keep growing. Now that the technology to collect all tolls electronically is here, FTE is moving forward to ensure that its customers receive the best value for their trip in the form of safety, service and convenience now and in the future.

What are the benefits of all-electronic, no-cash tolling?

- Safety—Eliminates a driver's need to make a decision at the toll collection point, thereby removing traffic conflicts between cash customers and SunPass customers.
- Convenience—No customer will need to slow down or stop to pay tolls, which will be collected electronically through SunPass pre-paid accounts or through Toll-by-Plate.
- Environment—Because no customers are slowing down and stopping to pay tolls, the amount of noise and auto emissions is reduced at the

tolling locations, which results in less air pollution and less traffic noise for nearby residents.

- Savings–It helps customers reduce fuel consumption by eliminating stop-and-go driving and saves money on gas. Cash and TOLL-BY-PLATE customers who sign up for SunPass will save money by using SunPass to pay their tolls.

Are there other all-electronic, no-cash roads in Florida besides the Turnpike?

The Miami-Dade Expressway Authority (MDX), has eliminated cash toll collections on three of its expressways: State Road 924, State Road 874 and State Road 878. The Tampa-Hillsborough Expressway Authority (THEA) has eliminated cash toll collection on its Selmon Expressway. A new connector between I-4 and the Port of Tampa and the new Mid-Bay Connector in Niceville recently opened as all-electronic facilities. In the spring of 2014, cashless tolling will be available on the Veterans Expressway/Toll 589 in the Tampa Bay area and on the Sawgrass Expressway/Toll 869 west of Fort Lauderdale.